

Service Note		
Product	Description:	Service note no.
G-Major D-Two	Noise in Delay algorithm due to fault in DRAM timing	722 10 T006

IMPORTANT:

Modification should only be carried out by authorized technicians.

We have found that the DRAM used in approx. 126 G-Majors sold world wide unfortunately doesn't match the required timing parameters.

Please note that the problem only occurs in some of the units, and might thus only be a problem for a limited amount of customers.

The serial range is within:

G-Majors approx. from 3413930 to 3414300

Distributors and dealers who have received units within the range above will be contacted and asked to either exchange or update the units.

Symptom:

Digital noise in (presets using) the Delay algorithm

Procedure:

Fortunately, it has been possible to optimize the software in order to fix this problem.

Make a back up of USER PRESETS (if any present) using the BULK DUMP functionality in the MIDI/UTIL menu. Please refer to the Users Manual for more details on how to use the BULK DUMP.

Update the G-Major software to version **1.26** (or higher).

Please refer to www.tcelectronic.com and / or www.tcsupport.tc for update procedure.